

Job Title: Sales Assistant - Parts and Accessories Department

Position Overview:

We're looking for a dedicated Sales Assistant to join our Parts and Accessories Department. This role is perfect for someone who is passionate about motorcycles and thrives on delivering exceptional customer service.

Key Responsibilities:

- Greet and assist customers in the Parts and Accessories department, providing advice on motorcycle components and accessories.
- Maintain an in-depth knowledge of the products available in the store.
- Ensure the store is well-organized, clean, and visually appealing.
- Manage inventory levels, stock replenishment, and perform regular stock checks.
- Process customer transactions efficiently using the point-of-sale system.
- Handle customer inquiries and resolve any issues or complaints promptly and professionally.
- Assist with receiving and unpacking stock deliveries, ensuring all items are correctly labeled and stored.
- Collaborate with team members to achieve sales targets and maintain high customer satisfaction levels.

Requirements:

- Previous experience in a sales or retail environment will be considered as an asset.
- Knowledge of motorcycle components and accessories.
- Fluent in Maltese and English.
- Ability to work in a fast-paced environment and manage multiple tasks.
- Basic computer skills. Familiarity with point-of-sale systems will be considered an asset
- A positive attitude and a passion for motorcycles.
- Ability to work flexible hours, including Saturday mornings.

What We Offer:

- **Competitive Salary:** We offer a competitive salary package which is revised after a successful completion of the probation period.
- **Comprehensive Training:** We provide thorough training on our products, systems, and customer service standards to ensure you have all the knowledge and skills needed to excel in your role.

- **A Supportive and Enthusiastic Team Environment:** Join a team of passionate motorcycle enthusiasts who support each other and work together to provide the best possible experience for our customers.
- **Staff Discounts:** Enjoy discounts on all products and services offered by Cycle World Ltd, including parts, accessories, and motorcycle servicing.
- **Flexible Work Environment:** We understand the importance of work-life balance and offer flexible working hours.
- **Engaging Workplace Culture:** Be part of a dynamic and engaging work environment where your contributions are valued, and your love for motorcycles is shared by colleagues and customers alike.

How to Apply:

Interested candidates are invited to submit their CV to sarahmamo@cycleworldmalta.com. Please include "Motorcycle Instructor Application - [Your Name]" in the subject line of your email.

Application Deadline: 27-09-2024